

Case Study – Medical Transcription

Client: Anonymous (governed by NDA's in force)

Process: Receive audio (voice) files; transcribe and return
We use Express Scribe software to transcribe audio and video
References of terms (keywords) improve accuracy

1. Medical subsystems

Cardiology	Orthopedics
Dentistry	Otorhinolaryngology (ENT)
Dermatology	Pathology
Gastroenterology	Pediatrics
Geriatrics	Pharmacy
Home Healthcare	Physical Rehabilitation
Hematology-Oncology	Podiatry
Immunology	Psychiatry
Neonatology	Pulmonology
Nephrology	Radiology
Neurology	Rheumatology
Nursing	Surgery
Obstetrics & Gynecology	Urology
Ophthalmology	

2. Authentic medical reference books

Oxford English Dictionary
Lippincott Manual of Nursing Practice
Mosby's Drug Consult for Health Professions
Mosby's Nursing Drug Reference
Mosby's Medical Encyclopedia
Stedman Medical Dictionary
Mayo Clinic Medical Manual
Black's Medical Dictionary
Davis's Drug Guide for Nurses

3. Authentic medical websites

www.webmd.com
www.rxlist.com

4. The Jumble That Is English

Commonly misused Medical English words/phrases
Commonly misspelled Medical English words/phrases
Commonly mispronounced Medical English words/phrases
Differences in American, British, Australian English
Pronunciation idiosyncrasies in English
Culture, races, food and diet (American, British, Australian)
Common medical phrases used by non-medical personnel
Common medical phrases used by medical personnel
Medical abbreviations

Note: - General transcription work is similar to medical transcription; the domain will change